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June 1st, 2020

We are BACK!!

We are performing all examinations, procedures, optical pick-ups, and orders by appointment only at this time. We will only allow patients in if they are scheduled by us to be seen. The doors at the office may be locked at times to control the number of people in the office at a given time. If you are scheduled to see us, please either knock at the door or give us a quick call and a member of our team will meet you at the door.

The health and safety of our patients and staff is always my highest priority and I assure you that as always, we are following all necessary sanitary and infection disease protocols at the office. We have installed shields in necessary areas in the office, we are using a UV sanitization system on all our frames EVERY time they are handled, we have an air purification system in place in the exam room, we are cleaning all doors and surfaces between every patient encounter and our staff is doing their best to follow all social distancing practices.

I am asking that our patients help in our health and wellness process as well and please take a moment and read the following guidelines that we have established to help keep everyone safe.

- 1) Please do NOT come into the office if you have been diagnosed with COVID-19 or exhibit the following symptoms: fever, chills, cough, shortness of breath, recent loss of taste/smell within the last 2 weeks and if you have been in the presence of anyone with any of these symptoms within the last 2 weeks.
- 2) We are requiring that our patients wear a mask or a nose/mouth covering when they enter our office. If you are unable to do so, we do have a limited number of disposable masks available for purchase (\$3).
- 3) Upon entering the office, please utilize one pump of hand sanitizer which is available at the front desk to sanitize your hands.
- 4) To best keep social distancing practices at the office, we ask that patients come alone for their appointments. If that is not possible, we ask that you bring only ONE other individual with you and they must also follow all necessary protocols.
- 5) If you have an appointment and any paperwork needs to be updated or filled out, we will be emailing you necessary documentation and ask that you fill it out and either scan and email it back to us or bring the completed form in with you during your appointment. Please be sure to check your "junk folders" as sometimes, our emails end up there!

I encourage you to continue to take the necessary precautions as outlined by the CDC and the State of Washington to protect your health and the health of those around you.

Thank you for your understanding and all of us here at Juanita Village Eyecare are sincerely very happy to be back to our "new normal" and look forward to seeing you.

Sincerely,

Dr. Karen Sahota-Gill O.D.