



COVID-19 PROTOCOLS – EFFECTIVE IMMEDIATELY UNTIL FURTHER NOTICE

We are performing all examinations and procedures, including repairs and adjustments **by appointment only.**

The doors at the office will always be locked and we will only allow patients in if they are scheduled by us to be seen. We are doing this to help control the number of people in the office at any given time. If you are scheduled to see us, please either knock at the door or give us a quick call and a member of our team will meet you at the door.

The health and safety of our patients and staff is always my highest priority and I assure you that as always, we are following all necessary sanitary and infection disease protocols at the office. The examination room, optical area, front desk area and all areas touched by patients will be disinfected before and after each patient encounter.

We are asking our patients to help in our health and wellness process as well and please take a moment and read the following guidelines that we have established to help keep everyone safe.

1) Please do NOT come into the office if you have been diagnosed with COVID-19 or exhibit the following symptoms: fever, chills, cough, shortness of breath, recent loss of taste/smell within the last 2 weeks and if you have been in the presence of anyone with any of these symptoms within the last 2 weeks.

2) **We are requiring that our patients wear a mask or a nose/mouth covering when they enter our office.** If you do not have a mask, we do have a limited number of disposable masks available for purchase (\$3).

3) **Upon entering the office, please utilize one pump of hand sanitizer** which is available at the front desk to sanitize your hands.

4) To best keep social distancing practices at the office, we ask that patients come alone for their appointments. If that is not possible, we ask that you bring only ONE other individual with you and they must also follow all necessary protocols.

5) If you have an appointment and any paperwork needs to be updated or filled out, we will be emailing you necessary documentation and ask that you fill it out and either scan and email it back to us or bring the completed form in with you during your appointment. Please be sure to check your “junk folders” as sometimes, our emails end up there!

6) **If you have travelled outside of the State of WA, we ask that you schedule your appointment out for 2 weeks from when you return.**

Thank you for your understanding and all of us here at Juanita Village Eyecare sincerely look forward to seeing you soon! If you have any questions, please call us at 425-821-2010 or email info@juanitavillageeyecare.com!